

JOHN G. MARGEL

570-259-9000 | jgmargel@gmail.com | Felton, CA

CAMPGROUND OPERATIONS & FACILITIES MANAGEMENT

Campground operations professional with five years of experience supporting day-to-day RV park operations, guest relations, staff scheduling and training, facility upkeep, and technology infrastructure. Former retail business owner with experience in customer service, budgeting, inventory, and regulatory compliance. Trusted to make routine operational decisions independently, resolve guest concerns, and coordinate office and outdoor workcampers.

CORE COMPETENCIES

Campground Operations | Staff Scheduling & Training | Guest Relations & Complaint Resolution | Facilities Maintenance | Purchasing & Expense Documentation | IT & Network Administration | Business Operations

PROFESSIONAL EXPERIENCE

Smithwoods RV Park | Felton, CA

Maintenance / Groundskeeper / Network Administrator | Sep 2021 – Present

- Independently handle routine campground operating decisions and guest concerns; support a safe, welcoming experience while enforcing park policies.
- Schedule and train incoming workcampers in office procedures and outdoor maintenance responsibilities alongside the campground management team.
- Coordinate and perform grounds upkeep, pool maintenance, minor repairs, and troubleshooting of HVAC, recreational amenities, gates, and equipment.
- Administer and troubleshoot campground computer networks and related technology; implement upgrades to support daily operations.
- Purchase routine supplies and equipment, documenting expenses and submitting receipts for reimbursement.
- Assist guests with site assignments, inquiries, and issue resolution.

Self-Employed | Selinsgrove, PA

Mechanic / Construction | May 2017 – Aug 2021

- Provided RV maintenance and repairs involving electrical, plumbing, heating/cooling, and structural systems.
- Completed carpentry, flooring, cabinetry, and mechanical troubleshooting projects for customers.

High Velocity Firearms | Selinsgrove, PA

Owner / Retail Manager / Federally Licensed Dealer | May 2011 – Apr 2017

- Directed day-to-day retail business operations, customer relations, purchasing, and inventory management.
- Managed bookkeeping, budgeting, and business performance using QuickBooks and other tools.
- Maintained compliance with applicable regulations and adapted procedures as requirements changed.

EDUCATION & TRAINING

Selinsgrove High School — Diploma, 1989 | MTA Truck Driving School — CDL training, 1997